Leadership and systems change: a view from the UK

The Health Management Program of the School of Public Health and Community Medicine is pleased to announce the first of its Inspiration, innovation and insights seminar series in health services management and leadership. The series will commence on **Monday February 16th 2015 at 4pm**, in the **Pioneer International Lecture Theatre, AGSM Building, University of New South Wales** with two international experts: Robin Miller from the Health Service Management Centre and Catherine Mangan from the Institute of Local Government Studies, both at the University of Birmingham.

**Leadership & Healthcare: a view from the English NHS**

**Robin Miller**

The English NHS has run a management trainee scheme since 1956 which continues to be one of the most highly rated graduate schemes in the UK. Despite this, poor leadership across the health care system was identified as a key contributor to the neglect and abuse that patients suffered at the failing Mid-Staffordshire hospital. As a consequence, the NHS now has a national leadership centre, a bespoke leadership model and an ambitious development programme seeking to develop future leaders at all levels of its constituent organisations. In this session Robin will identify key lessons from the English experience based on the work of HSMC as a core academic partner of previous and current NHS leadership programmes and its wider consultancy and research.

**Systems Leadership – creating transformational change through a different type of leadership**

**Catherine Mangan**

The current context of financial austerity in the UK has resulted in organisations across the public, private and voluntary sectors in England having to come together to find new solutions to tackle so-called ‘wicked’ issues. But we are learning that transformative ways of working cannot be achieved through traditional joint working – there is a need for radical thinking; driven by people and culture. In this session Catherine will reflect on the English system leadership challenges, bringing in learning from INLOGOV’s leadership programmes including the Local Government National Graduate Development Programme and the findings from recent research into the skills of the 21st Century public servant.
Venue: Pioneer International Lecture Theatre, AGSM Building, University of New South Wales Upper campus, Randwick

Date: Monday 16th February 2015

Time: 4pm-6pm (light refreshments provided)

Enquiries: Julia Kennedy Email: julia.kennedy@unsw.edu.au

Parking: Available on L5 of the parking station; enter via Gate 11 Botany St, Randwick

Map: http://www.unsw.edu.au/maps/maps.html

BIOGRAPHIES

Robin Miller is a Senior Fellow and Director of Consultancy at HSMC and cohort director on the national NHS Elizabeth Garrett Anderson Leadership Programme. He leads on a variety of knowledge exchange projects with health and social care organisations and partnerships, with a particular focus on evaluating and learning from change initiatives. He is Co-Editor of the Journal of Integrated Care, and a chair of trustees for a large third sector organisation that delivers well-being and support services.

Catherine Mangan leads the consultancy work for the Institute for Local Government Studies (INLOGOV) and has a particular research interest in delivering change within the public sector. Her areas of interest include the integration of health and social care and developing the future workforce and leadership (she is part of the delivery team for the local government National Graduate Development Programme). Catherine designs and delivers executive development programmes and specialises in development and support for elected members. She is a qualified executive leadership coach and is an experienced facilitator and developer of leadership programmes. Before joining the world of academia Catherine worked for a not for profit consultancy, local government and the civil service.